

Requesting a Town Maintenance Crew

The Town of Irondequoit provides a free, on-call response to residents who experience sewer backups, unusual odors, or other sewer-related problems. This service includes clearing blockages in sanitary sewer laterals.

Please call the Department of Public Works at:

585-336-6090

Service is provided Monday to Friday 7:30 am to 4:00 pm; Saturdays and Sundays 9:00 am to 7:00 pm; and during sanitary sewer emergencies (holidays included).

HELPFUL HINT

Be sure to clean out both your gutters and downspouts regularly, particularly in the late fall and spring.

Notice

This publication is designed to give the reader an overview of the things that can be done to protect a property from damage from the type of surface water flooding and sewer backup that occasionally faces residents in the Town of Irondequoit. The reader must assume responsibility for adapting this information to his/her conditions. This guide is not intended to replace the advice and guidance of an experienced professional who is able to examine the house and assess the needs of the particular situation.



Mary Joyce D'Aurizio, Supervisor



Protect Your Home From Basement Flooding

*Have You Done
Everything You Can?*

Town of Irondequoit
DPW
Department of Public Works

Patrick Meredith
Commissioner of Public Works
publicworks@irondequoit.org
336-6033

Protect Your Home From Basement Flooding

Why Does Flooding Occur?

Irondequoit's sanitary sewers were designed to carry waste water, not storm water. Some houses have downspouts, footing drains, and/or sump pumps that are illegally connected to the sanitary sewer service. Storm water enters the sanitary sewers through these illegal connections. During heavy rains, the amount of storm water from illegal connections and runoff drainage can exceed the capacity of the sanitary sewer system resulting in sewer backups in homes.

DID YOU KNOW...

A typical 2,000 square-foot roof can produce almost 1,250 gallons of water during just one inch of rainfall.

Fixing the Problem

In the Home

- Make sure sump pumps are working properly
- Never pipe sump pumps, drain tile, downspouts, yard, or driveway drains to sanitary sewer lines. These improper connections are the main reason for flooded basements in problem areas.
- Install backwater valves on basement drains and plumbing fixtures.
- Plug basement drains and plumbing fixtures during heavy rains. A standard floor drain plug can be purchased at most hardware stores for \$5-10.

Fixing the Problem

In the Yard

- Make sure downspouts allow water to flow away from house.
- Properly dispose of yard waste (grass clippings, leaves, etc.) to avoid it from traveling to storm drains and causing backup.
- Remove debris from around catch basins.
- Never grade, fill, or build over swales or detention areas.
- Make sure yards are properly graded.